December 1, 2014

Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing End of Sale of HP Project and Portfolio Management (PPM) 9.1x and associated Adoption Readiness Tool courses effective as of the date set forth below.

This letter is for PPM 9.1x support customers worldwide, to inform you of our end of sale plans.

End of Sale / End of Support

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your PPM 9.1x products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
December 1, 2014	Customer Announcement for End of Sale
February 1, 2015	End of sale (no longer orderable or available for purchase)
Previously announced on Software Support Online:	
October 31, 2015	End of Committed Support for PPM 9.1x
October 31, 2017	End of Extended Support PPM 9.1x
October 31, 2019	End of Self-Help Support PPM 9.1x

Please note that all PPM 9.1x customers with active support contracts are eligible to upgrade to PPM 9.3x.

While the PPM 9.1x version may continue to meet your immediate needs, HP recommends that all customers upgrade to PPM 9.3x. PPM 9.3x provides the following enhancements:
* Best of breed "consumer" interface, and simplified resource planning.

- Improved Application Lifecycle Management integration.
- Agile Manager Integration and Open SDK for 3rd-party agile tools.
- 'Bring your own BI': New ETL, full coverage new reporting database, customer choice of reporting – setting the scene for applying Big Data to PPM scenarios.

Please refer to attached Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected PPM 9.1x product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP sales representative or HP software business partner. When providing information, please include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing PPM. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

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APPENDIX A: Definitions

This product version obsolescence is covered by version 4.4 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
hp.com/go/hpsoftwaresupport/support-lifecycle

Product Support
Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HP Software product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HP Software investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HP Software products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End of Committed Support Date
End of Committed Support (EOCS) Date is the last date Software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by Major and Minor version numbering). EOCS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOCS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the HP Software reaching EOCS will remain available for electronic download for a reasonable period of time.

End of Extended Support
Extended Support is provided on customer request for an additional 2 years after End-of-Committed Support (EOES) Date. Extended Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

Extended Support is limited to:
• Around the clock self-solve support

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• Access to technical support engineers

Access to existing patches and hot-fixes created while the product version was in Committed Support. No new enhancement requests, patches, fixes, document changes or platform certifications will be made for product versions in Extended Support.

Self-Help Support
Self-Help Support is an integral component of all HP Software Support contracts. Self-Help Support consists of web-based access to the online support Knowledge Base, which contains technical information for HP Software products including white papers, existing patches and known problems for a specific product version.

Dependent Components and Third-Party Products
In some instances support for specific HP Software product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HP's intent to communicate with affected HP Software product/product versions customers in a timely manner. However, there are cases where HP does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HP Software product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will continue unaffected, or through the planned End-of-Support date, if one has been announced.

APPENDIX B: Affected Product SKUs

SKU	Product Description
T5570EA	HP PPM 9.10 Eng SW Media
T5570EAE	HP PPM 9.10 Eng SW E-Media
T5570ED	HP PPM 9.10 Grm SW Media
T5570EDE	HP PPM 9.10 Grm SW E-Media
T5570EE	HP PPM 9.10 Spa SW Media

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T5570EEE	HP PPM 9.10 Spa SW E-Media
T5570EF	HP PPM 9.10 Fre SW Media
T5570EFE	HP PPM 9.10 Fre SW E-Media
T5570EJ	HP PPM 9.10 Jpn SW Media
T5570EJE	HP PPM 9.10 Jpn SW E-Media
T5570EK	HP PPM 9.10 Kor SW Media
T5570EKE	HP PPM 9.10 Kor SW E-Media
T5570EL	HP PPM 9.10 Turk SW Media
T5570ELE	HP PPM 9.10 Turk SW E-Media
T5570EP	HP PPM 9.10 B.Prt SW Media
T5570EPE	HP PPM 9.10 B.Prt SW E-Media
T5570ES	HP PPM 9.10 S.Ch SW Media
T5570ESE	HP PPM 9.10 S.Ch SW E-Media
T5570EU	HP PPM 9.10 Dut SW Media
T5570EUE	HP PPM 9.10 Dut SW E-Media
T5570EV	HP PPM 9.10 Rus SW Media
T5570EVE	HP PPM 9.10 Rus SW E-Media
T5570EZ	HP PPM 9.10 Itl SW Media
T5570EZE	HP PPM 9.10 Itl SW E-Media
TA291DA	HP PPM 9.10 FY11 CPIC Accel SW Media
TA291DAE	HP PPM 9.1 FY11 CPIC Accel SW E-Media
TA995BA	HP PPM Documentum Conn 9.10 SW Media
TA995BAE	HP PPM Documentum Conn 9.10 SW E-Media
TA993CA	HP PPM Mob Acc SPI 9.10 Eng SW Media
TA993CAE	HP PPM Mob Acc SPI 9.10 Eng SW E-Media
TB048BA	HP PPM Open L10N Toolkit 9.10 SW Media
TB048BAE	HP PPM Open L10N Toolkit 9.10 SW E-Media
T5572EA	HP PPM DM-X Ora EBZ 9.10 Eng SW Media
T5572EAE	HP PPM DM-X Ora EBZ 9.10 Eng SW E-Media
TD568AAE	HP ART 4.4 PPM9.1 CourseA Eng SW E-Media
TD810AAE	HP ART4.4 PPM9.10 CourseB Eng SW E-Media
TD568CAE	HP ART 5.1 PPM 9.10 Crs A Eng SW E-Media
TD810CAE	HP ART 5.1 PPM 9.10 Crs B Eng SW E-Media
TD568APE	HP ART 4.4 PPM9.10 CrsA B.Prt SW E-Media

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TD810APE	HP ART 4.4 PPM 9.10 CrsB BPrt SW E-Media
TD568ADE	HP ART 4.4 PPM 9.10 Crs A Grm SW E-Media
TD810ADE	HP ART 4.4 PPM 9.10 Crs B Grm SW E-Media
TD568AEE	HP ART 4.4 PPM 9.10 Crs A Spa SW E-Media
TD810AEE	HP ART 4.4 PPM 9.10 Crs B Spa SW E-Media
TD568BDE	HP ART 5.10 PPM 9.1 Crs A Grm SW E-Media
TD810BDE	HP ART 5.10 PPM 9.1 Crs B Grm SW E-Media
TD568BEE	HP ART 5.10 PPM 9.1 Crs A Spa SW E-Media
TD810BEE	HP ART 5.10 PPM 9.1 Crs B Spa SW E-Media
TD568BPE	HP ART 5.1 PPM9.1 Crs A B.Prt SW E-Media
TD810BPE	HP ART 5.1 PPM9.1 Crs B B.Prt SW E-Media

For more information, go to hp.com/go/software